

TRAINING & PLACEMENT CELL

SPHN/2023-24/PLACEMENT/29

22/11/2024

CIRCULAR

It is informed to IV-year B.Tech 2025 passing out, the Training & Placement Department is organizing "24X7" Campus Drive on 26th November 2024. All the PIS 2025 Passing outs need to attend the drive without fail.

Venue:

Date : 26th Nov 2024, 9.00 A.M.

Venue : MV Block First Floor, New Seminar Hall.



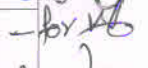

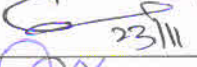
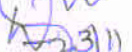
Note:

1. Formal Attire with Well-groomed.
2. Carry a set of Resume, Pen, and College ID card.


CHIEF COORDINATOR


PRINCIPAL

Copy to: -

THE SECRETARY	For the Information
IQAC-CHIEF COORDINATOR	For the Information 
HOD CSE - AIML	For circulating among their students 
HOD CSE - DATA SCIENCE	For circulating among their students 
HOD CSE - CYBER SECURITY	For circulating among their students 
HOD CSE	For the Information 
COE / EXAM BRANCH	For the Information 

Placement Details

Company Name : [24]7.ai

Description

[24]7.ai, is a global leader in intent-driven customer engagement solutions. We are redefining the way companies interact with consumers. We combine artificial intelligence with human intelligence to substantially improve customer experience. Our clients include more than 250 of the world's largest brands and most recognizable brands across 12 industries.

Company Website: <https://www.247.ai/>

Domain: ITES

Eligibility Criteria: B.E/ B.Tech, B.Sc,B.Com,BA,BBA,BCA (any discipline) students graduating in 2025 with minimum 55 % aggregate throughout the academics and with no backlogs.

Full time/Internship: Full Time

Designation: Customer Service Voice and Non Voice (Chat)

CTC: INR 2,12,000 + (Life Insurance Medical Insurance) for Chat process and INR 2,30,000 for Voice Process

Job Description: Provide support and resolve issues via call, email and other electronic communication.

Skills required:

- Good computer knowledge
- Good verbal and written communication skills and typing skills. Strong multi-tasking skills.
- Strong analytical and troubleshooting skills.
- The enthusiasm to be a self-starter who is excited about learning new technologies on a daily
- Delivering service with requisite courtesy and accuracy
- Able to interact with customers.
- Should have typing speed of 25 WPM
- Able to work in rotational night shifts.

Student Information:

Rotational Shifts and 5 Days 2 weekly off.

Transport: Free transportation with door to door pick up and drop

Work location: 247.ai, 5th and 6th Floor, Wing A, NSL Arena Town Centre, Ramanthapur Road, Uppal, Hyderabad - 500039

Interview Procedure:

Round 1: Personal Introduction Round and Essay writing

Round 2 : Tool Assessment

Round 3 : Operations round